



Case Study

Agile Training & Change Management

In support of an independent agency of the U.S. federal government, as a Woman-Owned Small Business subcontractor, Centurion Consulting Group, LLC (Centurion) was tasked with coaching the agency employees and contractors in modernizing its information systems via Agile training and change management best practices.

Contract Description:

At the outset, as part of a team of agile coaches and scrum masters, we were tasked with:

1. Review of legacy technologies and approach
2. Review of business approach
3. Review of experience with Agile and Lean approaches
4. Delivery of Agile training and change management best practices

Roles and Responsibilities:

Provide Agile Scrum Master and coaching services, facilitate trainings for Agile product owners, scrum masters and Agile teams including workshops and courses for reflective listening. Assist the agency to establish maintain and evolve a center of excellence and contribute to a transformation strategy that includes:

1. Guidance via best practices
2. Learning opportunities through training
3. User collaboration

Work with development teams as they execute projects, leading the process of working in toward an Agile and DevSecOps environment. This includes fostering a workflow that engaged the IT team with the business users and supported the idea of incremental delivery. Bring elements of servant leadership, mentorship, coaching, teaching, and facilitating to bear each day to help agency employees and contractors to build trust, manage conflict constructively, make commitments, be accountable, and focus on bringing value.

Outcome

As a part of the delivery team, Centurion helped bring Lean and Agile training and engagement for the agency and contractor teams, which has promoted transparency, adoption, inspection and rewarding a growth mindset.